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## *Terms and Conditions*

### **Reservations**

All engagements must be arranged ahead of time with a completed and signed Agreement To Hire outlining the time, place and circumstances of the engagement and a non-refundable 50% deposit to secure your chosen date and time. We accept Visa, MasterCard and American Express as well as cash. Personal checks can be accepted up to one week before your event. We do not hold any dates until we receive your signed Agreement To Hire and your deposit. Payment in full is required by the time of service unless other arrangements are made at the time of reservation. A written receipt will be provided for each transaction.

### **Cancellation**

If you cancel your reservation more than 24 hours before your event a 50% booking fee will be charged, or your deposit forfeited. If you cancel less than 24 hours in advance, the entire fare will be charged unless we are able to rebook the time. In the event of a rebooking, a 50% booking fee will be charged, or your deposit forfeited. Please remember, we are basing our availability to others upon our commitment to you and your special event.

### **Conditions of Hire**

For your safety and comfort, we allow no standing or sitting on the roof or any exterior portion of the vehicle. There is no smoking permitted in any of our vehicles. Lessee is responsible for damages to vehicle caused by passengers or passengers' behavior, loss of or breakage of contents. An additional fee of \$150 shall be assessed for excessive clean-up. Any downtime due to damage, repairs or cleaning shall be at an additional cost determined by us. We are not responsible for any items left in our vehicles. We may terminate your trip at anytime without refund for misconduct or failure to comply with policies or instructions provided by your chauffeur. No one under 21 is permitted to consume alcohol in the vehicle. In case of mechanical difficulties or extreme weather hazard, either a replacement vehicle or a full refund will be offered. There are no refunds provided unless otherwise stated above. Your acceptance of our services consents to all terms and conditions of this agreement.

- Regurgitation – \$350
- Gum, Major Spills – \$150
- Broken Glassware – \$10/glass
- Damaged or missing music cable—\$100

Any other damage will be estimated by a professional cleaning or repair service.